## **Player Complaint Submission Form**

Please complete this form with accurate details regarding your complaint. This form can be downloaded and emailed/uploaded through the appropriate channel.

## Details of the Complaint:

Full Name	
Address	
Place of Residence	
Registered Email Address	
Date of Complaint	
Date of the Disputed Event	
Description of the Conduct Being Disputed	
(Select applicable category and provide details	
below)	
a. Responsible Gaming	
b. Bonus/Promotion	
c. Withdrawal Issues	
d. Account Access	
e. Game Malfunction	
f. Other (please specify)	
Additional Comments or Attachments (if any)	

## Declaration:

I confirm that the above information is accurate to the best of my knowledge.

Signature:

Date: